



Ebook Central Reader App

Prepared for the limited, internal use of your institution.

PROPRIETARY BUSINESS INFORMATION - DO NOT DUPLICATE OR DISTRIBUTE

Ebook Central Reader App

Improving Student Outcomes

- **EBC Reader app replaces Adobe Digital Editions (ADE)** for all major operating systems (Windows, Mac, iOS, and Android)
- **Streamlined** authentication
- **Enhanced user experience** with a fresh user interface
- **A more secure platform**, protecting content from piracy or misuse
- **Ongoing feature enhancements** to continue to meet our users where they are
- **Created in close collaboration** with our librarian development partners



What is the new Reader App?

- The Ebook Central App is a **companion** to the Ebook Central online reader and is free to download and use.
- It replaces Adobe Digital Editions for reading and managing full-book downloads from Ebook Central, offering enhanced security.
- It does not replace the Ebook Central platform, which will still be used to search holdings, read online and select books for download.
- The app will not replace the reading experience for chapter downloads, only full-book downloads.
- Adoption is not automatic - libraries will need to complete steps such as security and procurement reviews before opting in & telling us you want to move.
- The rollout will follow a phased approach, with libraries choosing when they are ready to transition, and signing up to each phase.



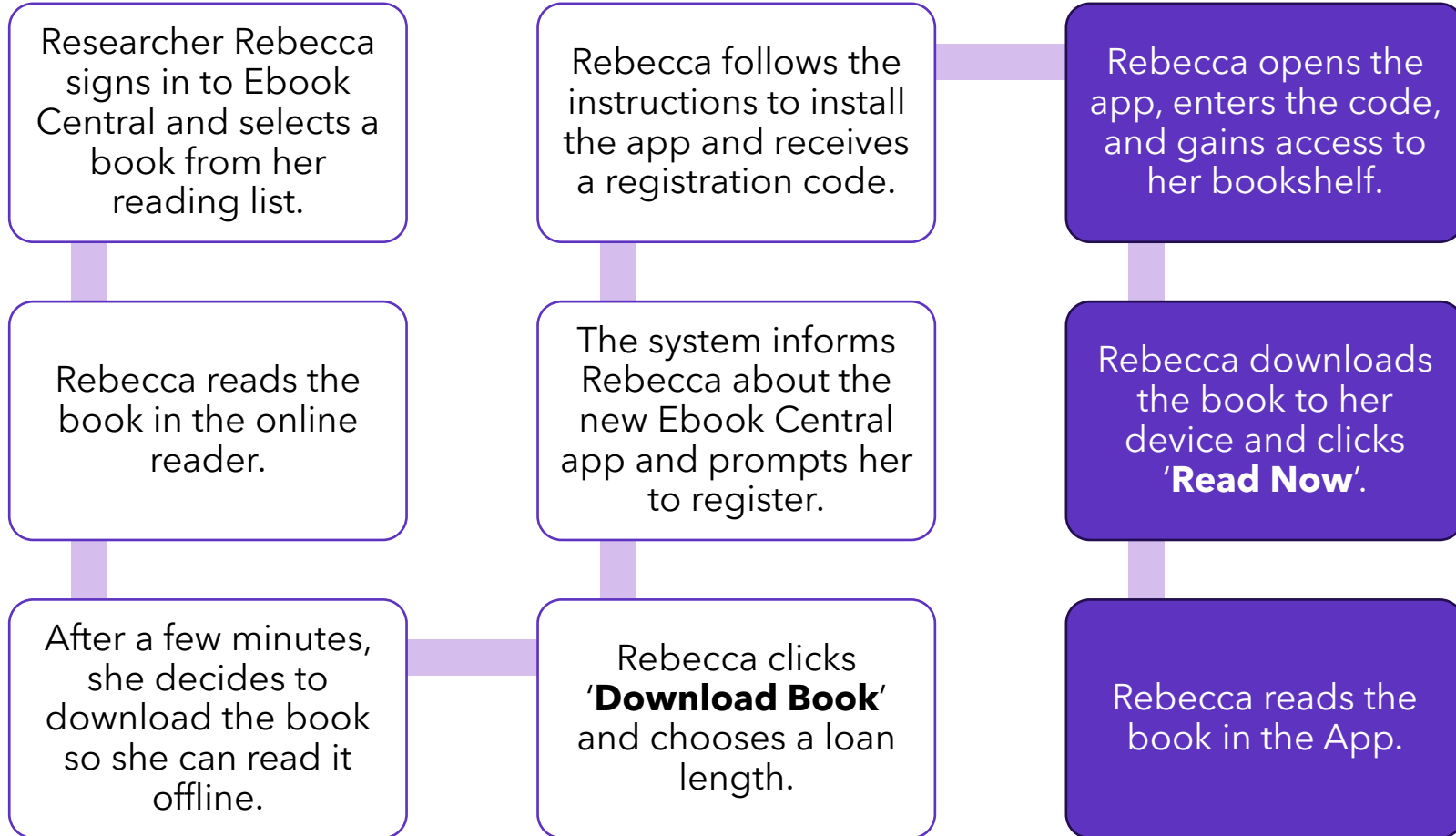
Why are we introducing a new Reader App?

- **Stronger security** - The new app encrypts all data and content, offering better DRM protection and user privacy protection.
- **Built-in accessibility** - Designed for WCAG 2.2 AA compliance, the new Reader App helps libraries meet evolving accessibility requirements.
- **Better user experience** - The app replaces the existing setup with a modern, intuitive interface, reducing errors and support requests.
- **Ongoing support and updates** - The new Reader App is developed in-house by Clarivate and is maintained with regular enhancements and full support.
- **Improved control and content protection** - Libraries get better device management, better protection for licensed content, and easier procurement alignment.

User Journey: From Web Discovery to App Reading



Researcher Rebecca

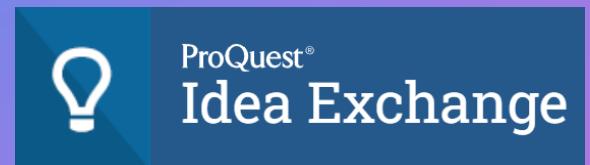


Features and Functionality

- **Download ebooks:** Borrowed titles can be downloaded and read within the app for the duration of the loan period.
- **Read ebooks:** Supports reading both PDF and EPUB formats directly in-app. (Note: DRM-free books are not supported in the app and must be read using other software.)
- **Offline access:** Once downloaded, books can be read offline. Online access is required for features like search and copy.
- **Bookmarks:** Create bookmarks that sync automatically across devices and your Ebook Central account.
- **Search within book:** Search for terms inside downloaded books when the device is connected to the internet.
- **Copy text:** Copy content to your device's clipboard (online only, and subject to publisher DRM restrictions). Copied text syncs across devices.
- **Accessibility:** Built to align with WCAG 2.2 Level AA standards.
- **Privacy:** Signing out removes all user data from the device, giving users full control over their personal information.

Coming soon!

- Syncing 'Last Page Read' across devices
- Support for DRM-free books
- Highlights
- Notes



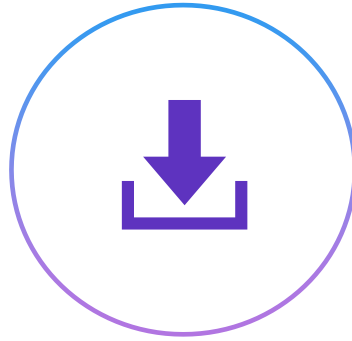
<https://ideas.proquest.com/forums/915001-ebook-central>

Technical Specification: A Quick Overview



Supported Devices & Systems

- OS: macOS 10.15+, Windows 10 (build 1809)+, iOS 14+, Android 13+*
- Hardware: Must support hardware-based security (e.g., Secure Enclave, TPM 2.0, Keymaster)



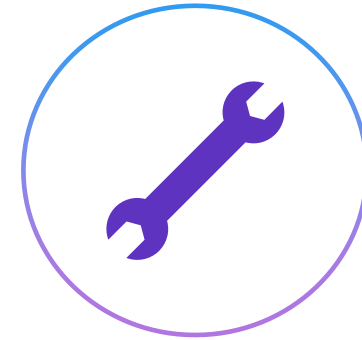
Installation & Registration

- Install via app stores or direct download (Mac/Windows)
- Register up to 6 devices via a 7-digit code from Ebook Central



Security

- On-device encryption with OS-level authentication
- App attestation (Apple/Google/Azure services)
- No persistent user data stored



Troubleshooting & Support

- Some older / unsupported devices may not install
- Screen reader limitations on some titles
- Report issues via in-app error report or Support Portal

**External dependencies: Google Play requires apps and app updates to target Android 14 (API level 34) or higher*

Initiating the change



To consider before adopting the new Ebook Central Reader App

You're in control

- The move isn't automatic - you decide when to switch, although with consortia and other groups of customers, we are looking to move you together.
- We'll work with your timeline and readiness and support your move.
- Once you move over, Adobe Digital Editions won't be available anymore.
- No deadline at this stage but we will review that in 2026.

Some setup is needed

- Get any required approval to install a new app.
- Plan for internal security, IT and procurement checks - we'll provide tech specs and assistance.
- Coordinate with your teams to ensure a smooth rollout - we'll provide training and support materials.

Think about devices

- Downloads and the app must be enabled by the institution before users can download ebooks.
- Ebook Central user account is required, same as today.
- On personal devices, installation is quick and easy.
- On managed devices*, installation may need IT support or permissions.

Switching to the Ebook Central Reader App in 3 simple steps

1

To switch to the new Ebook Central Reader App, libraries (or groups) must complete and submit an **upgrade form**.

Once the new app is enabled, Adobe Digital Editions will no longer be supported, and the change is permanent.

2

The Ebook Central Reader App will need to be installed on devices used by patrons for full-book downloads*, both managed and personal.

**Chapter downloads are not impacted.*

3

Users must register their devices using a 7-digit login code. Once registered, any full-book downloads the user has borrowed will show up in the 'My Books' section of the app.

Next steps

- Start reviewing the app with internal stakeholders (IT, procurement, communications)
- Begin considering when your library might want to switch to the new app.
- We'll continue to support you with:
 - Admin and end-user training resources
 - Ready-to-use marketing templates
 - Dedicated technical support

Resources Hub



<https://clarivate-p.allego.com/tKyxMsFniqNn8qt>

Thank you!

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